

Nick Searle
Chief Fire Officer
Merseyside Fire & Rescue Service
Fire & Rescue Service Headquarters
Bridle Road
Bootle
Merseyside
L30 4YD

Telephone: 0151 296 4102

Web Site: www.merseyfire.gov.uk

Your ref:

Our ref: NS/CFO/SW

Date: 11th June 2026

Dear Partner/Community Member,

Re: Support and Assistance for Community Organisations

I hope this message finds you well. Following the recent incidents of disorder that have affected communities in Southampton, Belfast, London, Glasgow and Liverpool I wanted to reach out to you on behalf of Merseyside Fire and Rescue Service to offer our support to your organisation and the community that you serve.

We recognise that incidents such as these can be extremely distressing and may have a significant impact on the well-being of residents, staff, and the wider community. Our teams remain committed to ensuring that the necessary support is available, if required, to help keep you safe from fire.

Merseyside Fire and Rescue Service can provide the following support:

1. **Fire Safety Engagement:** Our officers can review your premises and discuss any measures that you may need to put in place to ensure your premises meet the necessary fire safety requirements to keep you safe. This could include fire alarms, extinguishers, and emergency exits.
2. **Community Education:** We are available to provide fire safety information for your staff and community members. This information can cover topics such as emergency preparedness, home safety, arson, and evacuation procedures.
3. **Emergency Response Coordination:** In the event of any similar incidents in the Merseyside area, our team can work closely with your organisation to ensure efficient and effective response and recovery efforts. We can assist in developing or updating emergency response plans tailored to your specific needs.

We recognise the emotional impact that such events can have on individuals. Should you or other community members require support or need to talk, please contact the NHS Mental Health Crisis Line on 0800 145 6570 or the Samaritans on 116123 for free.



You can find a variety of fire safety information on our website [Safety Advice – Merseyside Fire and Rescue Service](#) (www.merseyfire.gov.uk). **Our website features the Recite Me toolbar which can support accessibility as well as translating to over 100 different languages.**

Finally, all Merseyside Fire and Rescue Service Community Fire Stations are designated Safe Havens and Third-Party Hate Crime Reporting Centers and anyone who is feeling threatened, intimidated or at risk can go to any Community Fire Station as a place of safety and support.

Our staff are trained to help victims get advice and support in a safe and secure environment. They can help contact Police or Stop Hate UK and report any incidents of hate or abuse. Alternatively, you can report a crime directly to Stop Hate UK (24 hours per day) on 0800 138 1625.

In the event of a fire, please call 999 and follow the fire evacuation procedures for your building.

There is no place for violence, hatred or intimidation in our communities. Thank you for your continued cooperation, resilience and commitment to supporting one another.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Nick Searle', written in a cursive style.

Nick Searle
Chief Fire Officer